



February

2023 Release Notes



VBA Software

Benefit Services

★ Benefit Rates Filtered by Network ID/Applied Benefit Rate Shown in Details

[F21255] 'Network ID' has been added as a filter for Benefit Rates. Adjudication will now only consider rates where this new field is not filled out or the 'Network ID' on the claim matches the 'Network ID' on the Benefit Rate. Additionally, the applied Benefit Rate will now be visible per line under the 'More Information' screen. This will allow Clients to configure Benefit Rates that apply to a specific network.

Rate	Percentage	Rate Type	Rate Max	Rate Max Type	Effective Date	Term Date	Ex Code	Network
100	<input type="checkbox"/>		.00		00/00/0000	00/00/0000		

Claim Services

Claim ID Editable in Batch

[F13489] The 'Claim ID' field is now editable for 'Dental', 'Professional', and 'Institutional' claims in batch.

Batch Claim

Patient Information
 ID: 106537811 Seq: 01 Rel.: Insured
 Last: Hayakawa First: Denji
 DoB: 09/13/2002 Sex: Male
 Other Cov.? Patient Sig.: On: 00/00/0000 Insured Sig.:
 Related To: Employment? Auto Accident? Other Accident?

Eligibility Information
 Group: PSO
 Division: SD01
 Contract Start: 12/01/2020
 Plan: NHTEST2022 - Nathan

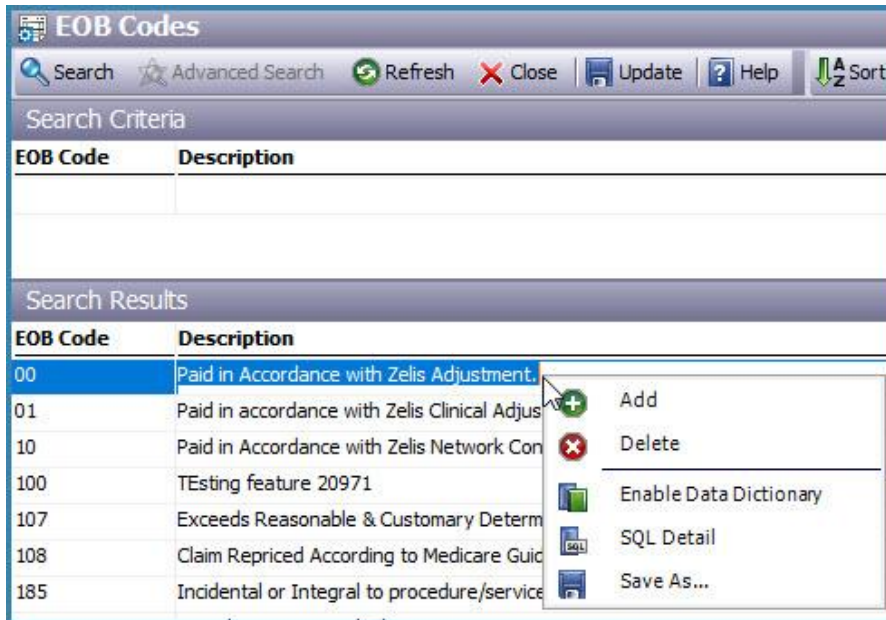
Provider Information
 First: Kobeni Last: Higashiyama
 Org.: Public Safety Medical
 Zip: 71515 Pat. Acct.:
 ID: 9148207363 NPI: 1524566677
 MAID: Tax ID: 15251515666 Ref. NPI: Pay: Payee

Billing Entity: Kobeni Inc.
 PO BOX 12882
 Tokyo, AR 71515
 NPI: 71515555666
 ----- PAY TO (if applicable) -----

Diagnosis: Y07.512 Type: ICD-10
Claim ID: 198796578

★ Adding and Editing Zelis EOB Codes

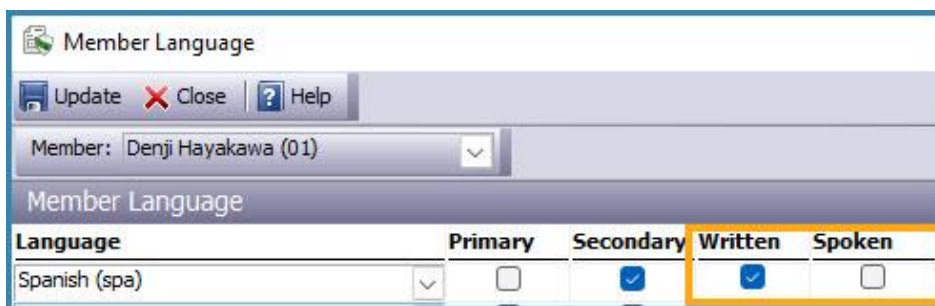
[F20971] Users can now edit and add Zelis EOB Codes ('Claim Services' > 'Cost Containment' > 'Zelis' > 'Configuration' > 'EOB Codes') by clicking into the desired field they wish to change or by right-clicking and selecting 'Add' from the context menu.



Enrollment Services

Member Language Designations

[F20256] Member languages ('Enrollment Services' > 'Enrollments' > Select an Enrollment > 'Languages' from the 'Details' drop-down) may now be designated as either 'Written' or 'Spoken' to give further detail on language ability.



Report Services

Saving Reports as XLSX File Type

[F21411] We have added the ability to save reports as an 'XLSX' file type when exporting as a 'Formatted Excel'. This was previously limited to XLS file types only.

Security Services

Grace Logins Field Removed

[F20027] The 'Grace Logins' field has been removed from 'User Maintenance' within 'Security Services' and 'VBA Control Panel'. Users have **3 login attempts** before needing to contact their administrator across the board.

System Services

New Claim Detail Copay Ex Code

[F20180] A new 'Claim Detail Copay' Ex Code has been added to 'General Ex Codes' within the 'VBA Control Panel'. This code will apply to any claim line with a 'Copay' greater than zero.

General Ex Codes			
Out of Network: C001 (Info) Non-Participating P	Family Deductible Met: C010 (Info) Subscriber Deductil	Error Termined Provider: <input checked="" type="checkbox"/>	
Timely Filing: A029 (A:Deny) The time limit fo	Member Deductible Met: C011 (Info) Member Deductible	Error Invalid Procedure: <input checked="" type="checkbox"/>	
Student Date Exceeded: VBA031 (Deny) Student Date E	Family CoIns Met:	Error Invalid Diagnosis: <input type="checkbox"/> DX (Pend) Invalid Diagnosis	
Adult Dep. Date Exceeded: VBA032 (Deny) Adult Depend	Member CoIns Met:	Error Multiple Plan Years: <input type="checkbox"/> VBA035 (Pend) Service line spa	
Member Age Restricted: A007 (A:Deny) The procedure/	Family OOP Met: C019 (Info) Subscriber Out of F	Deductible Credit Net.: C032 (Info) Deductible Credit I	
Claim Not Covered: C003 (Deny) Coverage Denied	Member OOP Met: C020 (Info) Member Out of Poc	Deductible Credit OON:	
Member Not Enrolled: C004 (Deny) No Coverage for I	Benefit Cascaded:	Lifetime Max Exceeded: A035 (A:Deny) Lifetime benefit	
Member Deceased: C005 (Deny) Member Deceasec	Paid Through Exceeded: VBA001 (Info) Paid Thru Exceei	Lifetime Net Max Exceeded: A035 (A:Deny) Lifetime benefit	
Invalid Fee Schedule:	Invalid Beneficiary Age: A001 (A:Info) Deductible Amou	Lifetime OON Max Exceeded: A035 (A:Deny) Lifetime benefit	
Claim Prior to Enroll: A026 (A:Deny) Expenses incurr	RTW Exceeded: A046 (A:Deny) This (these) ser	Annual Max Exceeded: C008 (Info) Annual Maximum E	
Claim After Enroll: A027 (A:Deny) Expenses incurr	Pulled Tooth:	Annual Net Max Exceeded: C008 (Info) Annual Maximum E	
User Claim Max Exceeded: A001 (A:Info) Deductible Amou	Bridged Tooth:	Annual OON Max Exceeded: C008 (Info) Annual Maximum E	
Modifier Not Effective:	Crowned Tooth:	Flex Claim After Submit: FAS (Pend) Flex Claim After Sul	
Invalid Procedure Age: A006 (Deny) The procedure/re	Tooth Activity:	Flex Claim After Grace: FAGR (Pend) Flex Claim After G	
Invalid Procedure Gender: A007 (A:Deny) The procedure/	CLIA Certificate:	Flex Claim Funds Exhausted: FLEXEX (Pend) Flex Funds Exh	
Invalid Diagnosis Age: A006 (Deny) The procedure/re	Per-Diem Exceeded: S638 (A:Info) Repricing Per Die	No Place Code Benefit Match: TF (Pend) Timely Filing	
Invalid Diagnosis Gender: A007 (A:Deny) The procedure/	Capitated Service: S105 (A:Info) Claim/line is capit	CoPay Daily Max Exceeded: A036 (A:Info) Balance does no	
Covered In-Network Only: NON (Deny) SERVICES COVERE	UC Price Used: VBA002 (Info) Usual and Custo	First Benefit Auto Selected: VBA023 (Info) Multiple Benefit	
Network/Rpr. Net. Mismatch: VBA024 (Info) Reprice network	PCP Only: A005 (A:Deny) The procedure	Accident Review (Diag): VBA028 (Info) This Diagnosis Ci	
Inactive Payee: VBA034 (Pend) Inactive Payee	Service Thru After Enroll: VBA033 (Deny) Service Thru Af	Accident Review (Plan Ben): VBA026 (Pend) Accident Only A	
QPA Only Patient Resp.: QPA01 (Info) Only Patient Resp	QPA Patient & Plan Pymt: QPA02 (Info) Patient Responsil	Claim Detail Copay: ZTEST (Info) testing JS	

New Security Objects

Here are the new security objects for this release:

Security Object	Object Location	Related Feature
None	None	None