



March

2023 Release Notes



VBA Software

Accounting Services

★ Claims Count Added to Claim Funding

[F20697] A new 'Claims' column has been added to the 'Claim Funding' screen. This column will contain the number of claims for the associated Payor.

Claim Funding				
(1) Claim Funding Search				
Search Criteria				
Payor ID	Bank Account	Effective Date	Term Date	Claims
PSDH04 - Public Safety Devil Hunter 04		00/00/0000	00/00/0000	0
Search Results				
Payor ID	Bank Account	Effective Date	Term Date	Claims
PSDH04 - Public Safety Devil Hunter 04	123456789 - Public Safety Funding	01/01/2022	00/00/0000	6

Billing Services

As of 1st of Quarter Age Type on Rates

[F19969] A new 'Age Type' of 'As of 1st of Quarter' has been added to the 'Rate Definition' section of the 'Premium Rates' screen. This will calculate Subscriber age based on the age they are at the first of the quarter.

Rate Definition

Rate ID: DENTAL RATE Category: Dental Premium

Rate Key: 157 Desc.: Dental

Eff. Date: 01/01/2010 Term. Date: 05/31/2011

No Plan Excluded
No Plan Type Excluded
No Benefit Excluded
No Tier Excluded
No Network Excluded
No Network Type Excluded

Enrollment Settings

Plan: Plan Type: DE - De
Tier: Benefit: Network: Net. Type:

Demographic Settings

Age Type: **As of 1st of Quarter** Age Range:

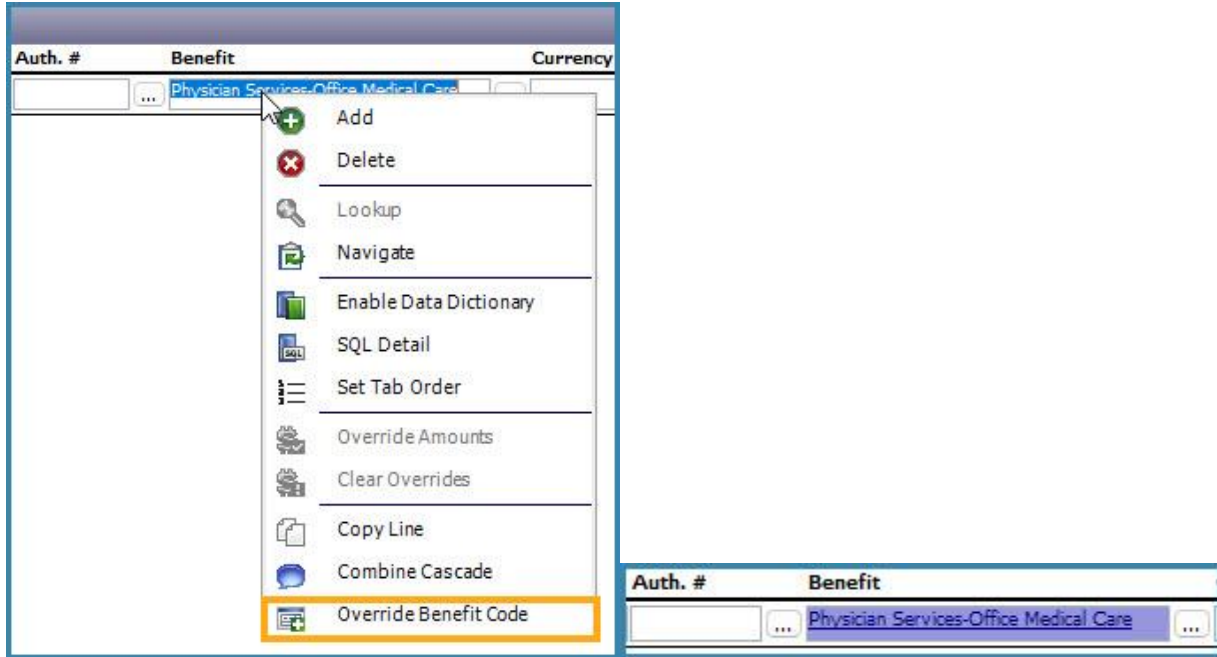
Gender: As of 1st of Month
Add. Type: **As of 1st of Quarter**
City: As of 1st of Year
Zip Range: As of Bill From

Additional Invoice: B Send To: Prim

Claim Services

Benefit Override Indication

[F20093] When viewing a claim, if the User overrides a benefit, that benefit will now be highlighted blue. This will help Users keep track of which benefit codes on claim have been overridden.



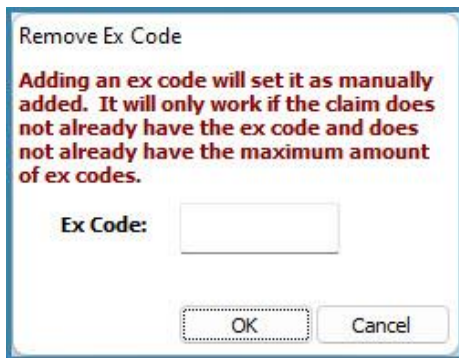
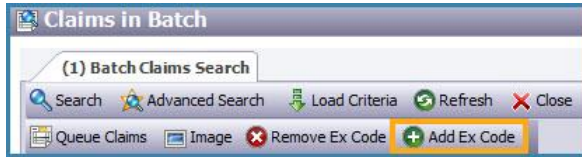
Claim Detail Deductible Ex Code

[F20370] A new 'Claim Detail Deductible' Ex Code has been added to 'General Ex Codes' within the 'VBA Control Panel'. This code will apply to any claim line with a 'Deductible' greater than zero.

General Ex Codes			
Out of Network: C001 (Info) Non-Participating P	Family Deductible Met: C010 (Info) Subscriber Deductil	Error Termined Provider: <input checked="" type="checkbox"/>	
Timely Filing: A029 (A:Deny) The time limit fo	Member Deductible Met: C011 (Info) Member Deductible	Error Invalid Procedure: <input checked="" type="checkbox"/>	
Student Date Exceeded: VBA031 (Deny) Student Date E	Family CoIns Met:	Error Invalid Diagnosis: <input type="checkbox"/> DX (Pend) Invalid Diagnosis	
Adult Dep. Date Exceeded: VBA032 (Deny) Adult Depend	Member CoIns Met:	Error Multiple Plan Years: <input type="checkbox"/> VBA035 (Pend) Service line spa	
Member Age Restricted: A007 (A:Deny) The procedure/	Family OOP Met: C019 (Info) Subscriber Out of F	Deductible Credit Net: C032 (Info) Deductible Credit I	
Claim Not Covered: C003 (Deny) Coverage Denied	Member OOP Met: C020 (Info) Member Out of Poc	Deductible Credit OON:	
Member Not Enrolled: C004 (Deny) No Coverage for I	Benefit Cascaded:	Lifetime Max Exceeded: A035 (A:Deny) Lifetime benefit	
Member Deceased: C005 (Deny) Member Deceasec	Paid Thru Exceeded: VBA001 (Info) Paid Thru Excee	Lifetime Net Max Exceeded: A035 (A:Deny) Lifetime benefit	
Invalid Fee Schedule:	Invalid Beneficiary Age: A001 (A:Info) Deductible Amou	Lifetime OON Max Exceeded: A035 (A:Deny) Lifetime benefit	
Claim Prior to Enroll: A026 (A:Deny) Expenses incurr	RTW Exceeded: A046 (A:Deny) This (these) ser	Annual Max Exceeded: C008 (Info) Annual Maximum E	
Claim After Enroll: A027 (A:Deny) Expenses incurr	Pulled Tooth:	Annual Net Max Exceeded: C008 (Info) Annual Maximum E	
User Claim Max Exceeded: A001 (A:Info) Deductible Amou	Bridged Tooth:	Annual OON Max Exceeded: C008 (Info) Annual Maximum E	
Modifier Not Effective:	Crowned Tooth:	Flex Claim After Submit: FAS (Pend) Flex Claim After Sul	
Invalid Procedure Age: A006 (Deny) The procedure/re	Tooth Activity:	Flex Claim After Grace: FAGR (Pend) Flex Claim After G	
Invalid Procedure Gender: A007 (A:Deny) The procedure/	CLIA Certificate:	Flex Claim Funds Exhausted: FLEXEX (Pend) Flex Funds Exh	
Invalid Diagnosis Age: A006 (Deny) The procedure/re	Per-Diem Exceeded: S638 (A:Info) Repricing Per Die	No Place Code Benefit Match: TF (Pend) Timely Filing	
Invalid Diagnosis Gender: A007 (A:Deny) The procedure/	Capitated Service: S105 (A:Info) Claim/line is capit	CoPay Daily Max Exceeded: A036 (A:Info) Balance does no	
Covered In-Network Only: NON (Deny) SERVICES COVERE	UC Price Used: VBA002 (Info) Usual and Custo	First Benefit Auto Selected: VBA023 (Info) Multiple Benefit	
Network/Rpr. Net. Misatch: VBA024 (Info) Reprice network	PCP Only: A005 (A:Deny) The procedure	Accident Review (Diag): VBA028 (Info) This Diagnosis C	
Inactive Payee: VBA034 (Pend) Inactive Payee	Service Thru After Enroll: VBA033 (Deny) Service Thru Af	Accident Review (Plan Ben): VBA026 (Pend) Accident Only A	
QPA Only Patient Resp.: QPA01 (Info) Only Patient Res	QPA Patient & Plan Pymt: QPA02 (Info) Patient Responsil	Claim Detail Copay: VBA036 (Info) Copay has been	
		Claim Detail Deductible: VBA037 (Info) Deductible has b	

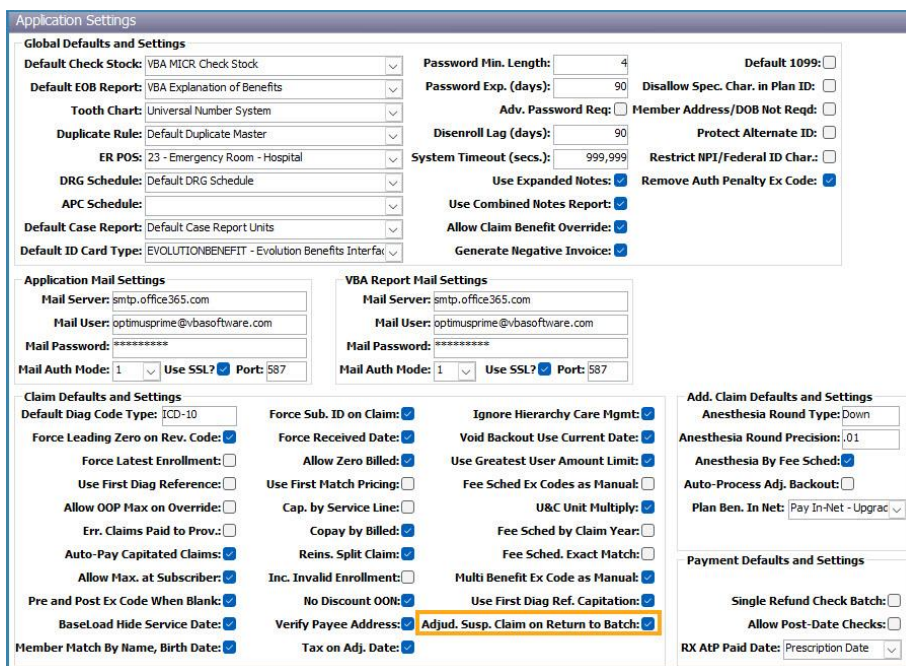
Mass Add Ex Code

[F20393] A new 'Apply Ex Code' button has been added to the 'Claims in Batch' search screen. This will open a window where the User may select an Ex Code that will be added to the 'Claim Header' on all claims displayed on the search screen. This will set the Ex Code as 'manually' added. It will only be added if the claim does not already have the selected Ex Code and it does not already have the maximum amount of Ex Codes.



Adjudicate Suspended Claims Option

[F20631] A new 'Adjudicate Suspended Claim on Return to Batch' option has been added to 'Application Settings' within the 'VBA Control Panel'. When this option is selected, claims will be automatically adjudicated when returned to batch from Suspend.



New Fields on Institutional Claim Specifics

[F20695] ‘Statement From’ and ‘Statement Thru’ fields are now displayed within Specifics for Institutional Claims. This data is imported from UB-04 Institutional Claim Forms.

Received Date Added to Claim In Batch

[F20808] A new ‘Received Date’ criteria has been added to the ‘Claim In Batch’ search screen.

Expanded Number of Code Fields

[F21245] The number of ‘Condition Codes’, ‘Value Codes’, ‘Occurrence Codes/Dates’, and ‘Occurrence Span/Dates’ for Institutional Claims have been increased to 24 to be compatible with Medicare.

Zelis OON Processing Ex Code

[F21651] A new 'OON' flag has been added to 'Claim Services' > 'Cost Containment' > 'Zelis Configuration' > 'Ex Codes'. When this flag is selected for an Ex Code, and that Ex Code is on a claim, that claim will be sent to Zelis as OON regardless of whether the claim is processed as In Network.

Ex Code	In Network	OON
A001 (A:Info) Deductible Amount	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ZELIS (Info) Claims being used for F9961 Testing	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Enrollment Services

★ Member Address Effective and Termination Dates

[F20254] Users will now be able to store historical address records for Enrollments from the 'Member Address' screen. Right-clicking a current address and selecting 'Copy to History' will add that address to the 'History' tab. Within the history tab, the User may view all historical addresses for the associated Enrollment.

Member: Denji Hayakawa (01)

Member Address

Primary
Address: 121 Chainsaw Avenue

City: MI (Michigan) State: 78484

Country: Longitude:

Secondary
Address: 2

City/State/Zip:

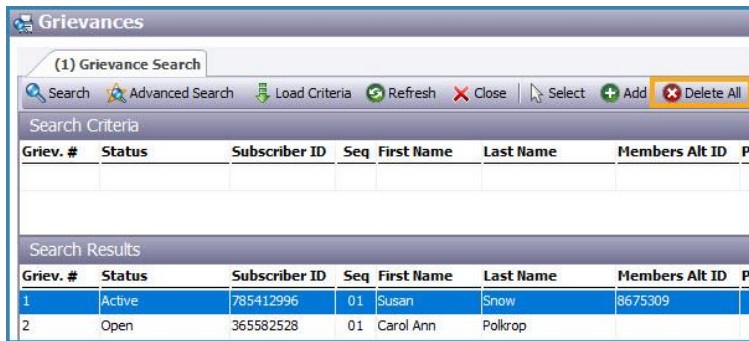
Effective Date: 00/00/00 Term Date: 00/00/00

Member Address History

Grievance Services

Delete All Added to Grievances

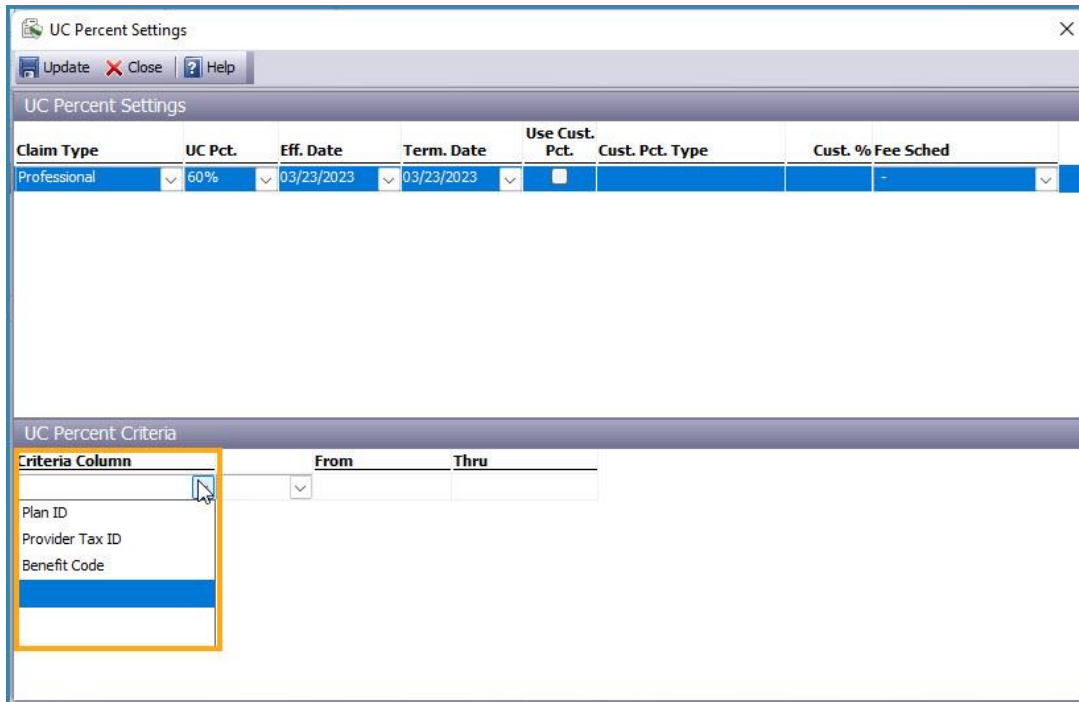
[F20041] A new 'Delete All' button and functionality has been added to the 'Grievance Search' screen. When this option is selected and confirmed, this will delete all grievances currently listed within the 'Grievance Search' screen. This will allow Users to delete multiple grievances at once based on the search parameters the User enters. These grievances are **removed from the system permanently**, so please be careful when using this new functionality.



Group Services

★ UC Percent Criteria

[F20459] Criteria have been added to 'UC Percent Settings' so that they may be further defined by 'Plan', 'Provider Federal ID', and 'Benefit Code' in addition to removing the restriction of overlapping dates. This will allow Clients to define multiple 'UC Percent Settings' based on the new criteria for the same date range.



Group Network Criteria Allow Multiple Plan IDs

[F20644] Adjudication has been updated to allow for more than one 'Plan ID' to be listed as a 'Group Network Criteria'. Adjudication will now look for any of the plans listed to qualify as criteria for the Group Network.

Claim Type Added to Procedure Clusters

[F21079] 'Claim Type' has been added as a criteria for 'Procedure Cluster' discounts found in the 'Procedure Cluster' section of 'Networks' configuration. Previously, this discount was only applied to 'Institutional' claims. Users will now be able to select which 'Claim Type' this discount will apply to. In addition, all current criteria in this section has been updated to 'Institutional' as the 'Claim Type' to avoid disturbing any current functionality.

The screenshot shows a software window titled 'Networks' with a sub-tab '(2) Updating Network - 1001'. The window contains a form for network details and a table for procedure clusters. The 'Claim Type' dropdown in the table is highlighted with an orange box.

Procedure Cluster	Effective Date	Term Date	Fee Percent	Claim Type	Context4
ASC_1	01/01/2021	12/31/2099	-50.00%	Institutional	<input type="checkbox"/>

VBA Gateway Services

Requests Searchable by Subscriber ID

[F20890] Previously when searching for Gateway requests by Subscriber ID, only Member Portal requests would be returned. The system will now search requests from any Gateway Portal by 'Subscriber ID'.

Create Subscriber Requests from Broker Portal

[F21416] Previously, new Subscriber records were only created in VBASoftware when requests were submitted from the Member Portal and confirmed. This functionality has now been added to Broker/Agent Portal requests.

New Security Objects

Here are the new security objects for this release:

Security Object	Object Location	Related Feature
None	None	None