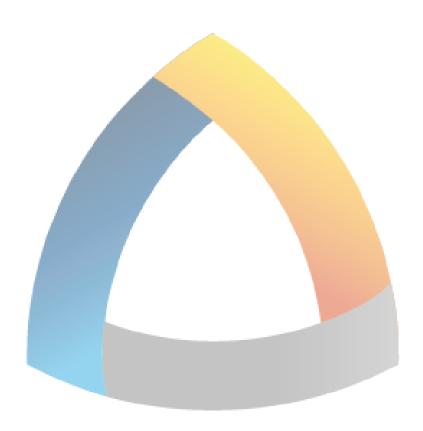# March

2023 Release Notes

VBAGateway

General Changes

Claim POD Column Adjustment

[F21826] Columns within the 'Claims' POD throughout Gateway are now adjustable to help ensure that all data is readable.

⭐ Effective Date Calculated by Waiting Period

[F18970] When an Employer, Broker, or Member add a new Member, the Enrollment 'Effective Date' may now be calculated using the 'Waiting Period' setup within Gateway. In this mode, 'Effective Date' will no longer be required, and a message will be added to the 'Plan Selection' screen that states, "The Effective Date will depend on the waiting period rules outlined by your Benefit Plan". If you are interested in this functionality, please reach out to the Help Desk.

Update to Document Permissions

[F21731] Permissions for updating and deleting documents have been updated to the following:
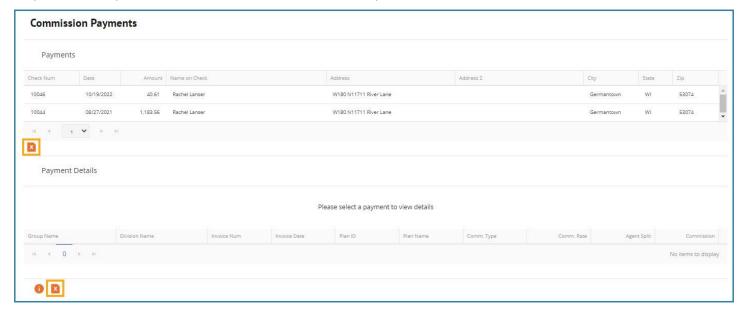
- Employers will be able to modify 'GROUPPLAN' documents from their Group/Division.

- Employers will be able to modify any 'Employer' document for their Group.

- Admins will be able to modify any document.

- In all other cases, Users will only be able to modify documents that they uploaded.

Broker Portal

⭐ Commission Payments Reports

[F20579] Broker Portal Users will now be able to export two separate 'Commission Payment' reports from either the 'Payments' or 'Payment Details' sections of the 'Commission Payments' POD.

Member Portal

Other Insurance POD Scrolling

[F19878] The 'Other Insurance' POD will now have a set height and scrollbar to align with other PODs throughout Gateway.

⭐ Member Request Notification Emails

[F20030] A new option has been added to notify Members by email when a Request has been submitted from their Gateway account. This email will notify the Member that a change has been requested and instruct them to contact their administrator if they did not request the change. If you are interested in this functionality, please reach out to the Help Desk.

Unintentional Lapse Designee POD

[F20522] A new 'Unintentional Lapse Designee' POD has been added to the 'Premium' screen within 'Billing'. This POD will display demographic information about a Subscriber's ULDs. Please contact the Help Desk for help enabling this additional information.

Hide 'Terminate On' Field from Terminate Coverage Requests

[F21300] Clients will now be able to hide the 'Terminate On' field and date selector from 'Terminate Coverage' requests. While this config is active, the date will be set to the date that the form is submitted. If you are interested in this functionality, please reach out to the Help Desk.

Subscriber ID Visible in Member Information

[F21469] 'Subscriber ID' has been restored to the 'Member Information' section of the Member 'Home' page.