

Extend Your Reach with the VBAMobile App Powered by VBAGateway



Access to the VBAGateway [Employee, Member] Portal Anytime, from Anywhere

VBAMobile is a convenient, intuitive mobile app that allows users to interact with the VBAGateway portal from a mobile device. Through VBAMobile your [employees, members] can perform numerous self-service functions in real time, without the need for intervention from your customer support or information technology staff.

BENEFITS OF GOING MOBILE

- 1 Empowers [employees, members] to access information they need while they are on the go.
- 2 Boosts engagement with personalized support to help [employees, members] make informed choices about their healthcare.
- 3 Fewer interactions with your Customer Support team and lower administrative costs.

WITH THE VBAMOBILE APP, USERS CAN ACCESS THE FOLLOWING FEATURES ON THEIR MOBILE DEVICE:



Claim Status,
Claim Details
and EOBs



In-Network and
Out-of-Network
Accumulators



Past Due
and Upcoming
Care Alerts



ID Cards



Plan Summary
and Plan Details



Message Center



1 Claims, accumulators, care alerts and other information is seamlessly transferred from VBAGateway to VBAMobile in real time, so it is always up to date.

2 [Employee, Member] self-service through the VBAMobile App eliminates cumbersome manual processes, phone calls and paperwork. You will save time, human capital resources and money.

Power up your portal experience with VBAMobile.
Contact us at vbasales@vbsoftware.com to schedule a demo.