



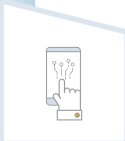
# TECHNOLOGY

## That Moves You Forward

Don't let your legacy systems slow you down. Modernize your claims and benefit administration technology with VBA. We are continuously investing in our solutions to make sure our clients are ready for whatever comes next.



**Secure and Compliant**



### The Latest Technology at Your Fingertips

- ✔ Secure, cloud-based solutions with no costly servers to maintain
- ✔ 10+ releases per year, so you're always up to date
- ✔ All clients benefit from our configuration vs. customization approach to development
- ✔ Over 3,000 APIs for real-time integrations



### Technical Support for a Seamless Transition


- ✔ Team-based implementation approach with expert solution consultants who understand your needs
- ✔ All client training sessions are recorded for future use
- ✔ Experienced data analysts and EDI developers to build data file feeds
- ✔ Backroom IT support to manage daily files



### Ongoing Client Support That is Always Here for You

- ✔ Dedicated account executive to serve as your trusted advisor
- ✔ Responsive customer support team
- ✔ Access to our 24/7 online Client Resource Center
- ✔ Ongoing best practices webinars in collaboration with our strategic partners

## Greater Flexibility. More Functionality. Better Technology.

	 VBA Software	Outdated Systems
<b>Graphic User Interface &amp; Usability</b>	Easier to navigate, allowing you to pay claims faster than with other software	Navigation requires multiple screens and menus and the completion of several tasks at once, slowing the process
<b>Software vs. Program Usability</b>	Comprehensive software solution that is simple to use and accommodates simultaneous task execution	Different programs for different functions, requiring extra training and increased chance for error
<b>Flexible Claims Payment Processing</b>	Customizable check registers that allow for payments in one step	Multiple-step process to remove or add claims that are set to be paid/processed
<b>Plan Building</b>	Simplified setup and interface	Users are required to toggle through multiple steps
<b>Customer Service</b>	Instant access to claims and benefits information	Difficult for representatives to navigate
<b>PBM Integration</b>	Seamless integration as part of a comprehensive solution	Will provide at an extra cost; may require custom development
<b>Billing</b>	Flexible billing that allows for quick changes as needed	Static billing structures that require additional requests and extra fees for changes
<b>Reporting</b>	More than 260 canned reports, plus SQL access to the data	Basic reporting capabilities that lack true business insight


**VBA Gateway**

VBA Gateway delivers a personalized digital experience for members, providers, employers and brokers with real-time communication to VBA Software or any other benefit administration solution.



CARE ALERTS



ID CARDS AND PLAN SUMMARY DETAILS



CLAIM STATUS, CLAIM DETAILS AND EOBs



IN-NETWORK AND OUT-OF-NETWORK ACCUMULATOR STATUS



MEMBER PREMIUM BILL PAYMENT



INTEGRATED PROVIDER FINDER



INTEGRATED CHAT FEATURE



MULTI-FACTOR AUTHENTICATION



DETAILED PORTAL ADOPTION AND UTILIZATION REPORTS



MOBILE APP ALSO AVAILABLE

**Let us show you how our solutions can streamline your operations and transform your business.**

**Set up a demo today.**

Contact us at

1.866.731.1571 or [vbasaes@vbasoftware.com](mailto:vbasaes@vbasoftware.com).

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